Shotels
Small Hotels Selection
home away from home

Welcome

Thank you for choosing to stay at Shotels. All of us here will do our best to ensure that your visit will be pleasant and enjoyable.

We hope that this folder contains all the relevant information you may need during your stay but please feel free to ask us for any further assistance you may require.

We look forward to seeing you again to Shotels in the near future.

G U E S T S E R V I C E S

A

Air Condition: You can turn it on with remote control but first make sure that all doors and windows are closed. Get the remote control from the reception.

B

Baby cots: Baby cots are available with an extra charge.

Babysitter: Can be arranged on request, please check with the reception desk.

Breakfast: Serving time please check the info board. **07:45 till 09:30 o clock**

BBQ and Pool Parties: Organized occasionally please check our info boards.

Bus Service: Please check the info board or ask at the reception desk. The nearest bus stop is only 40 m west from the hotel.

C

Credit Cards: All major credit cards are accepted (Visa, Master Card, Maestro Cards). For queries, please contact the reception.

a

Day Use: Can be arranged with the reception on request and upon availability

Departure: Check-out time is at 11:00 am. Please make sure, that you have paid your extras and have returned you room key to the reception desk. In case of a late departure we offer shower possibility.

Dinner: Serving time please look at the info board. 19:00 till 21:00 o clock

Doctor: Medical assistance is available 24 hours a day. If you require a doctor's attendance, please contact the Reception.

E

Early Breakfast: In case of an early departure, Early Breakfast can be arranged for you.
Please inform the reception desk one day before until 06:00 p.m.

Electricity: The electrical voltage is 220 Volts. Adapters can be obtained from the reception.
Wall sockets in the toilets are only for shavers use. You have to use your magnetic keycard in order to turn on the electricity.

Exchange: You may exchange foreign currency at the reception desk

Emergency: In case of an emergency (accident or fire), stay calm and do not panic. Contact the Reception as soon as possible and remember to close the door when leaving your room.

Emergency Exits: To all guests we would like to remind that emergency exits are located on each floor as sign posted. Please view the location plan placed on your door for your nearest exit in case of emergency. For questions, please call the reception desk.

Express Mail Service: For all mail services, please contact the Reception desk.

Entertainment: For any event please check the information board at the reception area.

F

Flowers: Should you wish to order flowers, kindly contact the reception team.

Food: It is not allowed to take food to the room.

H

Hairdresser: For more information, kindly contact the reception desk.

K

Keys: Room keys should be always kept at the reception desk in case guests are leaving from the hotel. Lost keys will be charged too. In case of staying out the hotel after 23:00 pm, make sure that you have your room key with you as reception will be closed by that time.

L

Laundry service: Laundry service is available with an extra charge.

Lost & Found: All items reported as lost or found are recorded and kept by the Reception Desk.

Luggage Service: Luggage service is available. Please contact the reception.

M

Maintenance: If there is any maintenance needed in your room, please contact the reception desk

P

Post Service: For all mail services, please contact the Reception desk.

R

Reception: Reception is operated daily from 08:00 am until 23:00 pm. In emergency and after that time, please contact us at 2810-761553

Repeaters policy: If you would like to visit us again, ask at the reception about special prices and other benefits.

Rooms: By leaving your room, please switch off all lights, A/C and electrical appliances and if the weather is windy, please make sure that balcony door is closed.

S

Safe Deposit Box: We recommend using a safety box. The hotel is not responsible for any valuable or money which is kept in the room, outside the safety box.

Satellite - TV: Each room is equipped with a satellite television with different channels from various main countries.

Swimming pool: Swimming pool with sweet water is always controlled according to the official sanitation instructions. Please do not forget that a shower is always necessary before diving into the pool.
Check the pool rules on the pool info board.

Sun beds: Sun beds / umbrellas are available by the pool without any extra charge.

Safety on the beach

Please check daily the flag on the beach as there are for your safety:

- Red flag means Swimming is forbidden
- Yellow flag means Swimming with extreme caution
- White Flag means Safe to swim

Smoking: Smoking is not allowed in the rooms

Snack Bar: Snack Bar serves daily. You can check the opening hours on the info board by the reception. Greek specialties and variety of snacks and drinks are available.

Special offers: You can discover the island by renting a car, motorbike or a bicycle. Furthermore, you can book all types of excursions with reasonable prices at the reception.

T

Taxi Service: Taxi transfers can be arranged through the telephone operator.

Telephone

Your telephone has a direct dial facility.

- For an outside line dial 9
- For the reception dial 6
- For the Bar 50
- For room to room communication dial just the room number you want to call (For 01 call 03).

Towels: It is not allowed to use the towels from your room at the pool or on the beach.

W

Wake up calls: You will automatically be wakened up by a telephone call. Dial first *40 the time and after again 0 (for example *4008000 means 8 o'clock in the morning).

Water: Water from the tab is not drinkable

Wifi: Wifi is free of charge in main areas

Family Somaras